

Camping in 2021, with threat of COVID19.....Step 3 (17/5/21)

We open on 17th May and will really endeavour to deliver a fun holiday, whilst keeping people safe, we welcome your whole family's cooperation to help us at these times

To receive this notification, you will have a booking with us. We would like to outline measures we think will have to be implemented to keep you and us safe.

It is very important you read all of this (sorry)

It is the law this year that contact details of every member of the party over 16 are collected. The easiest way is via the NHS COVID app on a mobile phone. Coastal Valley is displaying a QCR code.

Camping

- a) There can be a maximum of 5x7m total living accommodation per pitch (sorry but a 7 man tent means no gazebo too during peak occupancy.)
- b) Pup tents form part of the overall total allowance 5x7m. Small tent and pup tent fine. Big 7 man tent and pup tent will not be allowed
- c) Until 21st June, or advised by Gov guidelines of sharing accommodation, pitches will be available ONLY for members of the same household/bubble to share.
- d) We will be parking all cars in the car park (40m away from the ring) and really sorry second cars have to be paid for but cannot be parked on site during this year. We have negotiated extra car parking at the bottom of the road 100yds. Car parking money paid to us will be directly paid to the farmer.

Kitchen and Food

- a) There will be an opportunity 9.15 – 11.30, to buy essentials from the farm shop, e.g. order milk and bread for collection the next day. Essentials can be purchased during afternoon 3-6, provided no check-in is in progress. We hope to source to order fresh produce and ready meals too! Plenty of bags of ice in stock.
- b) We are unsure if after the 21st June we will be able to run the kitchen facility,
 - i) There may be no fridge/freezer available
 - ii) Washing up the old-fashioned way, please bring washing up bowls if at all possible, you boil the kettle and wash up in a washing up bowl. Or use the 2 new outside sinks with plumbed in water by the kitchen.
 - iii) We will allow camp fires still subject to Coastal Valley ruling of 8 people maximum on a pitch.
- c) We are trying to connect up to takeaway services who will do a nightly drop at an agreed time which you pre order and pay for with them direct.
- d) We are known for our street food providers who will come on site and cook and you eat at your pitch. We have a couple of these with COVID certificates who have agreed to cook on site in an evening. You will be able to order cream tea hampers.

Toilets and showers

- e) Please use the provided hand sanitising gel, before going into the public toilet and shower areas.
- f) The toilets/showers will be closed briefly for deep cleaning during less popular times. Whole facilities will get a viricidal fog once a day.
- g) So sorry but no hair dryer facility in ladies. Make up, hair, personal hygiene is done in your own individual tents, not in the communal toilet sinks.
- h) Only hand washing in communal sinks after using toilet.
- i) We do not allow showering using your own facilities at the pitch. We cannot handle that quantity of water on a pitch.
- j) A portaloos in your tent/van is fine, but please tell us so we can show you where to empty *chemical* waste.

Activities

- k) We do hope to run Craft and communal activities, but this will be after 21st June.
- l) No children riding bikes on site - will continue to be our policy. We just cannot create the room and social distancing for people as they ride around. And the Car Park will be full too.
- m) We would like you to be fair and not come if you have been in contact with a suspected case or show ANY Covid symptoms. Be prepared to be asked questions about this.
- n) Collect water in your own containers - we have increased the number of locations where water can be collected.
- o) Please contact us and arrange a check-in time.
- p) No one should be on site using the facilities if they have not checked-in
- q) Check in is 3-6pm. Special arrangements have to be made for late check ins please aim to arrive on time and we must be notified in advance if you are going to be late due to road hold ups etc.
- r) After 17th May all visitors, must be declared to us during normal check in times 3-6pm and it is the law that ALL visitors use the QCR displayed.

Falling ill

- a) If any member of the family feels unwell prior to coming we ask you contact us, then at home get a COVID19 tested and if it proves negative then come to Cornwall
- b) Becoming poorly when in Cornwall. We ask you tell us immediately and travel immediately home. Self-isolating the infected person whilst packing up.

2) Help on Local attractions

- a) What is open, most attractions are opening but you are advised to check with each venue as to policy of opening and if it is necessary to book a time slot. Track and Trace will be in place.
- b) Bars and pubs are open with social distancing. Track and Trace in place
- c) Advised to book Restaurants in advance.

We have tried very hard to work out a way of running the site and keeping everyone safe within the Government guidelines. We really do welcome and thank you for your support.

We would like to ask you abide by the measures we have had to take as we feel this year will continue to be stressful and we really dislike confrontations on site and having to enforce the rules but we will do to protect everyone.

We also request that you order logs and food in the morning opening time as we cannot be putting logs out during the evening.

We are still available for emergencies out of hours and to enforce rules. So sorry we will not be available for logs and quick opening of shop like we have been other years ... We definitely will need recovery time.

We look forward to welcoming and provide a relaxing holiday in these times.

TANYA & ANDY & support Staff